

**Southwark
Safeguarding
Adults
Board**

Training sub group progress report 2012 –2013

Background

This year new chairing arrangements were transferred to the Organisational Development team.

Training strategy

Critical to support an approach of continuous improvement was the development of an Adult Safeguarding Learning Strategy, with a structured delivery plan providing a focused framework to support future improvements.

The rationale for creating this strategy was two-fold: firstly, to create a universally recognised vision and purpose, and understanding across the 'multi-agency' of the standards and ambitions; secondly, to put in place a series of actions to support a *systemic diagnostic* to evaluate the current good practice and create improvements that will respond to the future whole community organisation's needs in these challenging times.

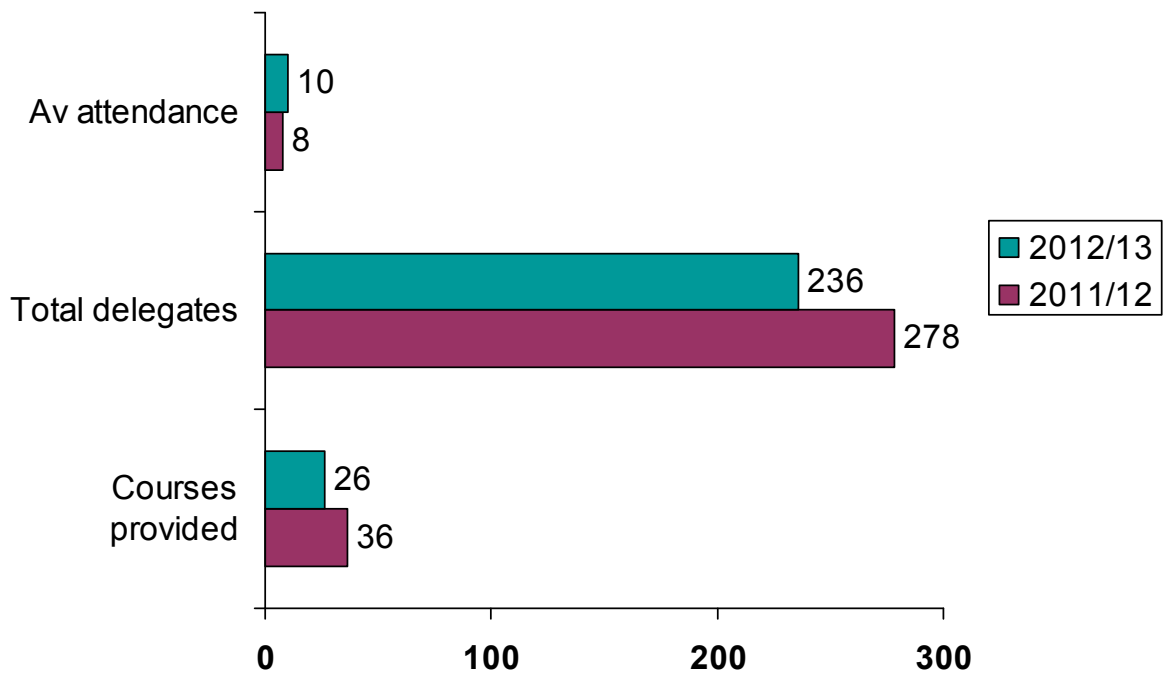
The Safeguarding Board are currently reviewing the Strategy for sign off.

Measuring our performance

- Increase in average attendance on courses
- 32% increase in partner organisations signing up to mylearningsource
- 42% increase in the number of people completing e-safeguarding
- This year we increased the numbers of participants we could take on the Alerters course thus being able to reduce the number of courses run compared to last year (19 ran last year 12 run this year). Also by reducing the number of courses we increased the attendance figures.
- 80% positive impact evaluation from participants
- Wider range of learning interventions – linking legislative changes and best practice

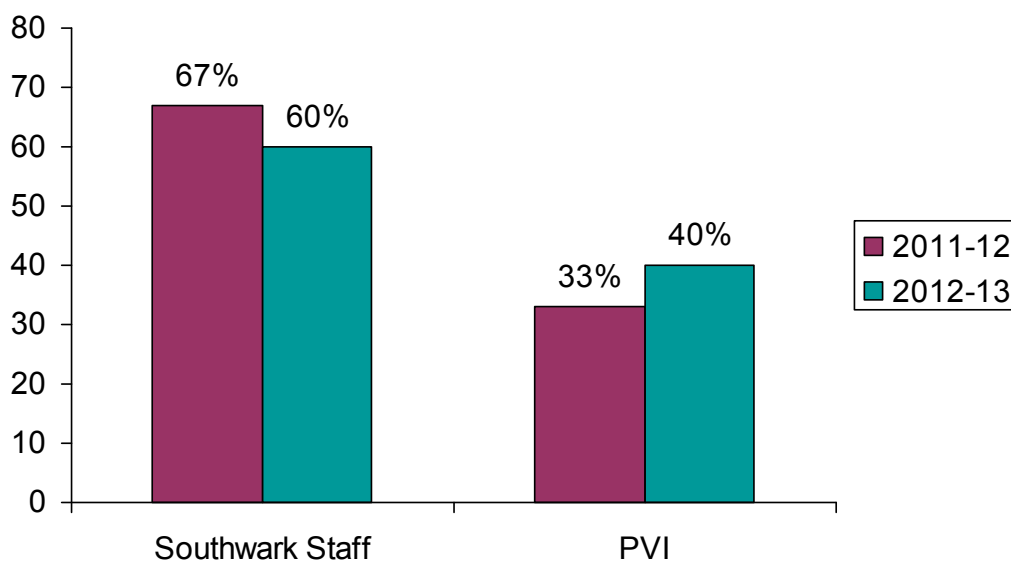
Comparing 2011-12 and 2012-2013 performance

Yearly Comparison



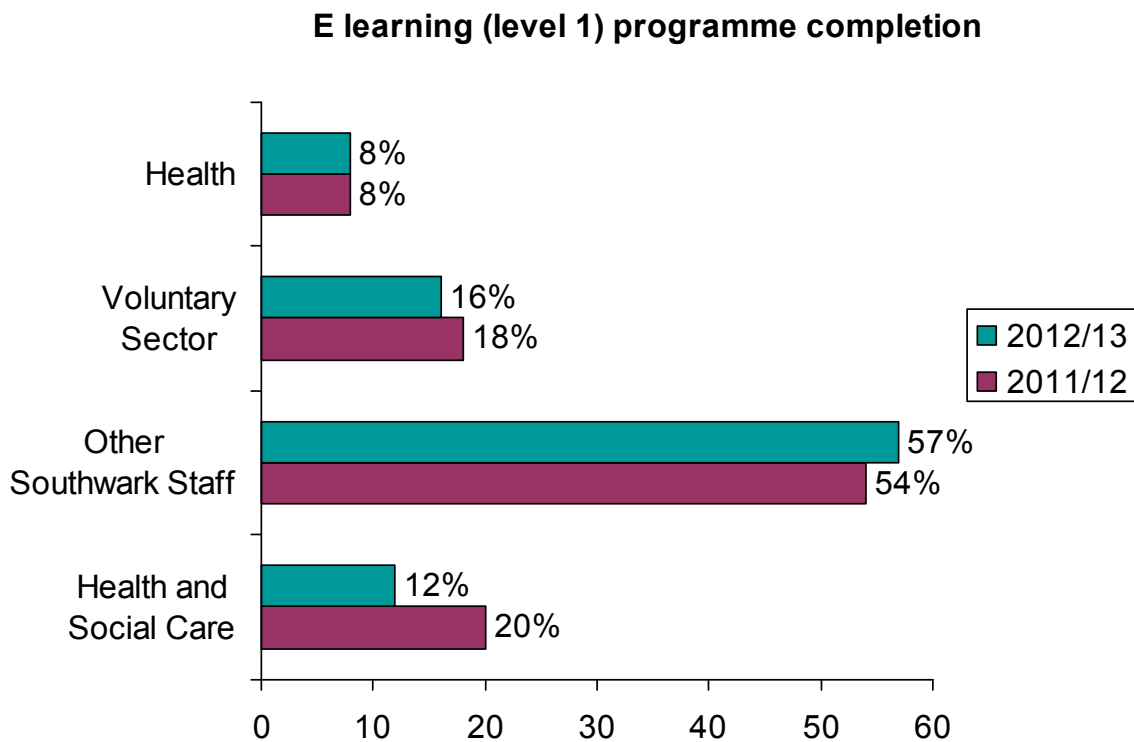
Multi-agency participation

Multi agency comparison



E learning (level 1) programme <http://safeguarding.southwark.gov.uk>

Since its launch in May 2010, **4,086 people** have completed this programme making a significant impact to raising knowledge and awareness across the partnership. **1,731** completed the e-learning between 1 April 2012 and 31 March 2013.



- Programme has been reviewed and changes made to take into changes in legislation

Health Check Questionnaire

What it told us and what we are planning to do to respond.....

Providing the **right training**, to the **right people**, at the **right time** and responding to the future changing needs across the multi agency is a high priority of the Southwark Safeguarding Boards for both Children and vulnerable Adults.

To ensure that we maintain the above, a survey was undertaken of the private and voluntary organisations that are signed up to Mylearningsource to gather information on workforce data, current safeguarding training practice and future requirements (for both safeguarding and personal development). The data from the survey will be used to plan and develop training programmes for the future.

The survey was designed to generate overall indicators of the level of training that Southwark Safeguarding Board's deliver to our partners and how they train their own workforce.

60 (48%) organisations participated in this survey across the adult's and children's service provider sectors. (9 Private sector and 51 Voluntary sector organisations contributed).

The survey has provided critical evidence based data to inform our safeguarding training strategy, serve as a monitoring tool for compliance, and help to build a picture of how delivery can be improved.

Southwark Safeguarding Stakeholder's Conference

The Adult Safeguarding Partnership Stakeholder's day took place on Feb 28th with a focus on improving partnership working to enhance the quality of life of older people and minimise safeguarding issues in care homes.

The day was facilitated by "My Home Life" an organisation that works to improve the quality of life of people living, dying, visiting and working in care homes for older people. Care home managers in Southwark are currently on a Leadership Programme run by "My Home Life" and many of these managers were in attendance on the day.

The day was attended by members of the partnership, with representatives from social care, health, police, lay inspectors, London Ambulance Service, London Fire Brigade, voluntary and provider sectors. There were a number of senior managers in attendance from across the partnership that will be playing a key role in supporting the delivery of the action plan set out below. The day benefitted from having Catherine McDonald the lead member for Adult Social Care and Romi Bowen Strategic Director of Children's and Adults Services in attendance

Future workforce development planning

Future development

- ☑ Launching a monthly on-line “mysafeguardingnews” learning and information tool to all our members across the multi-agency
- ☑ Development of an e-learning platform to deliver on-line courses on selected safeguarding subjects. These courses will include assessments throughout and at the end of the course to measure competence.
- ☑ Review all courses delivered to assess whether they can be delivered using a blended learning approach (e-learning for knowledge and face-face for skills)
- ☑ Partners are moving to jointly commission standard training to ensure consistency of messages across the partnership and support the agenda of multi-agency training wherever necessary.

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